

CONFLICT TRIAD

HELLO DIPLOMAT

Conflicts stem from the lenses that we see the world through. The lenses influence the three basic sources of conflict and determine what type of conflict resolution that is possible.

Not all conflicts are alike and to solve them properly you need to choose the right conflict resolution strategy.

THE CONFLICT		DESIRED OUTCOME	
ISSUE	<input type="text"/>	ISSUE	<input type="text"/>
PARTIES	<input type="text"/>	PARTIES	<input type="text"/>
CONTEXT	<input type="text"/>	CONTEXT	<input type="text"/>
AUTHORITY	<input type="text"/>	AUTHORITY	<input type="text"/>

CONFLICT SOURCE(S)

RESOURCES

Distribution

Content

Amount

RELATIONS

Status

Hierarchy

Trust

INFORMATION

Communication

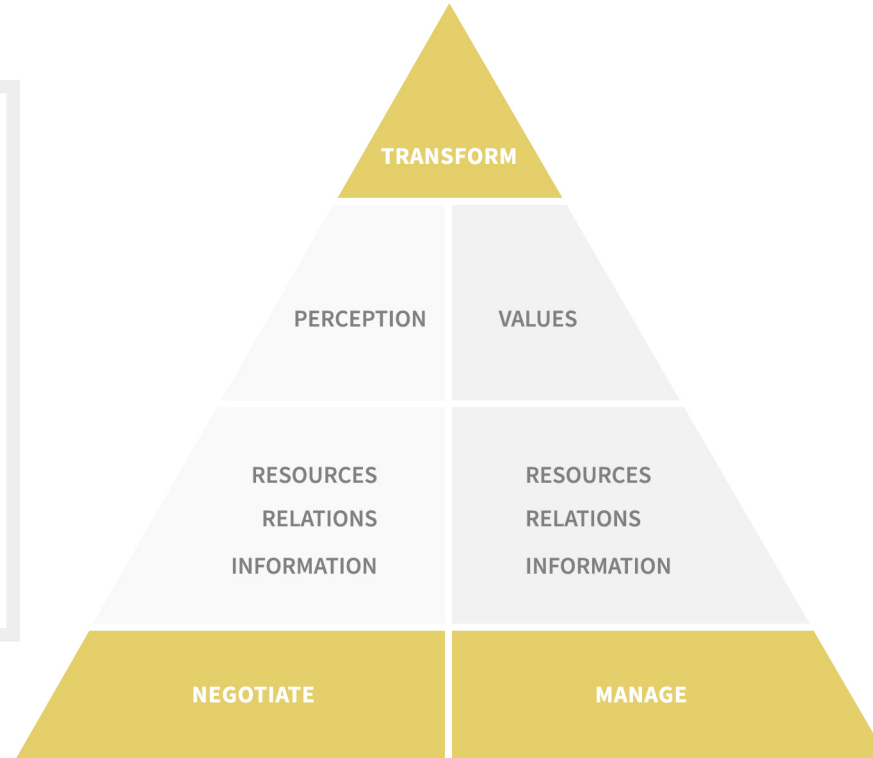
Facts

Goals

CONFLICT LENS

PERCEPTION

VALUES



CONFLICT RESOLUTION

TRANSFORMATION	NEGOTIATION	MANAGEMENT
Lens Shift <input type="text"/>	Win-Win <input type="text"/>	Limitation <input type="text"/>
Lens Shift <input type="text"/>	Win-Win <input type="text"/>	Limitation <input type="text"/>